**Name : Patel Om Jigneshkumar**

**Subject : Soft Skills**

**Faculty : Disha Ma’am**

**1. Thank You Email**

**Subject:** Thank You for Your Support

Dear Ramesh,

Greetings of the day.

I hope you are doing well. I wanted to take a moment to express my gratitude for the assistance you provided during the database setup for our recent project. Your timely help truly made a significant difference.

Your ability to quickly resolve technical challenges and optimize the database connection ensured that the project stayed on track. The suggestions you shared on query optimization have already proven to be extremely beneficial for the system’s performance. Your approach was not only efficient but also easy to understand, which made implementing your solutions straightforward. It’s always a pleasure working with someone who brings both expertise and approachability to the table. Your input has set a great example for the team.

Thank you once again for your support. I look forward to working with you on future projects.

Warm regards,  
Om Patel

**2. Letter of Apology**

**Subject:** Apology for the Server Misconfiguration

Dear Romit,

Greetings of the day.

I hope this email finds you well. I am writing to sincerely apologize for the server misconfiguration issue that occurred earlier today. I take full responsibility for the inconvenience caused.

The error stemmed from an oversight during the deployment process, which temporarily affected the system’s availability. I have since corrected the issue and ensured that all affected services are running smoothly. Additionally, I have implemented stricter checks in the deployment pipeline to prevent similar problems in the future. I understand the impact this may have had on your work, and I deeply regret any disruptions caused. Please know that I am committed to ensuring such incidents are avoided going forward.

Thank you for your patience and understanding. Please feel free to let me know if further steps are required.

Sincerely,  
Om Patel

**3. Reminder Email**

**Subject:** Reminder: API Documentation Submission

Dear Shalini,

Greetings of the day.

I hope you are doing well. I wanted to remind you about the API documentation submission due on 15th December. This is an important milestone for the ongoing project.

The documentation will play a critical role in enabling the testing team to proceed with their tasks efficiently. If there are any challenges in finalizing the document, please do not hesitate to reach out for assistance. A quick update on the current status would be greatly appreciated so we can ensure that everything stays on track. Your contributions so far have been invaluable, and I’m confident that this will be completed successfully. Let me know if there’s anything specific you would like me to assist with.

Thank you for your attention to this matter. Looking forward to your confirmation.

Best regards,  
Om Patel

**4. Quotation Email**

**Subject:** Request for Quotation for Cloud Hosting Services

Dear Vikram,

Greetings of the day.

I hope this message finds you well. I am reaching out to request a quotation for cloud hosting services to support our Node.js application deployment. We are exploring options for a robust hosting solution.

Our requirements include a setup with 8 GB RAM, 4 vCPUs, and 500 GB SSD storage. If you offer additional features such as managed services, enhanced security, or scalability options, kindly include them in your proposal. Detailed pricing, contract terms, and any service-level agreements would also be helpful. This will allow us to make an informed decision while ensuring that the hosting service aligns with our project needs. Please let me know if any clarification is needed regarding our requirements.

Thank you for considering this request. I look forward to your detailed quotation.

Warm regards,  
Om Patel

**5. Email Asking for a Status Update**

**Subject:** Follow-Up on Backend API Development

Dear Rajesh,

I hope everything is going well on your end. I am writing to follow up on the progress of the backend API development for the user authentication module. The last update mentioned that it was in the testing phase.

It would be helpful to know if the testing has been completed or if there are any remaining blockers. If there are additional inputs or resources required from my side, please let me know. Your dedication to completing this task is highly appreciated, and I am confident that the team will achieve a successful outcome. Kindly provide a brief update so we can coordinate the next steps effectively. Let me know if you need any additional support to expedite the process.

Thank you for your efforts and for keeping me informed. Looking forward to hearing from you.

Best regards,  
Om Patel